



Health Solutions



ALASKA TEAMSTER-EMPLOYER
WELFARE TRUST

“Built on the foundation of trust, honesty and value that has been a Costco hallmark for over 45 years.”

Alaska Teamster - Employer Welfare Trust Members,

Welcome to Costco Health Solutions, your new full-service prescription benefit provider, effective 10/1/2023.

Costco Health Solutions (CHS) is your full-service pharmacy benefits provider with access to more than 65,000 retail pharmacies nationwide, including Costco pharmacies (Membership is not required.) To find locations near you please visit: costcohealthsolutions.com.

Your pharmacy benefit allows you to fill a one-time supply of your maintenance drugs at any retail pharmacy (including Costco), then up to a 90 day supply at Costco Mail Order Pharmacy thereafter. Please refer to the table below that outlines the copay structure of your prescription drug plan.

PPO Plan	34 DS* Retail	35-90 DS* Costco Mail Order	30 DS* Costco Specialty	Max Out of Pocket (Rx Only)
Tier 1 (Generic)	20%	20% (max \$20)	\$100	Ind.: \$3,200 Fam.: \$6,000
Tier 2 (Preferred Brand)	35%	35% (max \$50)		
Tier 3 (Non-Preferred Brand)	50%	50% (max \$100)		

*DS = Day Supply

To prevent any errors from being exchanged, please discard all your previous medical and/or pharmacy card(s) as you will be replacing them with new card(s) you will receive in the mail from BeneSys, Inc. The prescription benefit is on your medical card(s) and if you attempt to fill a prescription using your old card(s), you will be incorrectly informed that your prescription coverage has lapsed.

Costco Mail Order/Online Pharmacy

Costco Mail Order is your new mail order service provider.

Here's what you will need for your new prescriptions:

- a) Prescription from your physician for 90-day supplies
- b) Short-term prescription (if you need to start immediately or do not have a minimum two-week supply)

To get started, go online to pharmacy.costco.com. Register each family member (under a separate email address) and complete the patient profile.

Costco Specialty Services

As your exclusive specialty benefit provider, Costco Specialty Services provides personalized care and dedicated pharmacists, essential for a successful therapy. Beyond the traditional retail pharmacy, these quality services help you receive the appropriate treatment to manage your specialty medication.

- Additional support helps you achieve the best results from your prescribed therapy.
- Medication refill assistance and convenient delivery to your home or prescriber's office.
- Care Team support via toll free call to answer medication questions, provide educational materials about your condition, help manage potential side effects, and provide confidential support.

Complaints, Appeals, and Questions

If you have a concern or need assistance, please call our Customer Service Help Desk at **1-877-908-6024**. Please refer to the Summary Plan Description (SPD) provided by the Trust office or contact the Trust office at 907-751-9700 for instructions on filing an appeal.

Contact Us

Get answers to your questions about your benefit.

CHS Questions

(877) 908-6024

costcohealthsolutions.com



Costco Health Solutions
Home Page

Pharmacy Locator

costcohealthsolutions.com



Costco Health Solutions
Pharmacy Locator

Mail Order Questions

(800) 607-6861

pharmacy.costco.com



Costco Mail Order
Pharmacy