



OUR PHARMACY BENEFIT MANAGER, CATAMARAN, HAS MERGED WITH OPTUMRX. THIS CHANGE WILL IMPROVE MEMBER BENEFITS.

There are no changes to your pharmacy benefits, nor to how your claims are processed. Below are more details about the new company, OptumRx, and what it means for you.

Your Id Card

1. WILL I RECEIVE A NEW ID CARD?

No. You will continue to use your current ID card. The processing information for filling your prescription will not change.

Pharmacies

2. CAN I GO TO THE SAME PHARMACY? HOW CAN I FIND PHARMACIES?

Yes. There are no network changes at this time. OptumRx will notify you of any future changes. To locate an in-network pharmacy in your area, login to the member website or call the member phone number listed on your card.

Benefit And Cost Changes

3. WILL MY BENEFITS OR MEDICATION PRICES CHANGE?

No. Your benefit coverage and medication copays will remain the same. Any plan changes made during open enrollment by the Alaska Teamster Employer-Benefit Trust are separate from Catamaran's merger with OptumRx.

Prior Authorization

4. MY MEDICATION REQUIRES PRIOR AUTHORIZATION. WILL I NEED TO GO THROUGH THIS PROCESS AGAIN?

No. All current authorizations will remain active through the applicable expiration date. This date can be found in your original authorization letter. You can also find this date via your member website, or by calling the member phone number listed on your card. Prior to your expiration date, please have your doctor contact OptumRx to renew your authorization.

Website/Member Portal

5. CAN I CONTINUE TO SEE MY PRESCRIPTION INFORMATION ONLINE?

Yes. The website and login information for the member website will not change. OptumRx will notify you of any future changes.

Home Delivery

6. CAN I STILL ORDER MY CURRENT PRESCRIPTIONS FROM HOME DELIVERY?

Yes, your current home delivery prescriptions will continue to be filled through the same mail order pharmacy.

7. WILL THERE BE CHANGES IN HOW I ORDER MY HOME DELIVERY PRESCRIPTIONS?

No, there will be no changes at this time.

Specialty Medications

8. I RECEIVE A SPECIALTY MEDICATION. HOW DOES THIS IMPACT ME?

There are no changes to the specialty pharmacy benefits. Please continue to order your specialty prescriptions as you do today.

Customer service

9. WHAT IF MY QUESTION IS NOT ANSWERED HERE?

If your concern is not addressed here, please call the Trust office at 907.751.9700 for further assistance.

