



Using Aetna DocFind to Search for a Provider

How to Find a Provider Using DocFind

- From the www.959trusts.com homepage select the Find Network Providers under the yellow Welfare tab,
- Now select the Aetna Preferred Provider Network (PPO) link. This will take you directly to Aetna's Find a Doctor, Dentist or Hospital that accepts your plan

Network Providers - Alaska | Find a Doctor, Dentist o | +

Aetna Inc. [US] aetna.com/individuals-families/find-a-doctor.html

Commercial | DocFind Search | Google | Grammar Girl Quick | Home Page - Alaska | iPayBenefits Login | Login | JH RPS SIP 401k Plan

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Find a Doctor, Dentist or Hospital

Aetna | Individuals & Families > Find a Doctor | Print | Share

Legal notices: Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services. >

Log in to find a doctor - here's why:

We offer many different health plans. Doctors may accept some of our plans and not others. If you log in to your secure account, the system uses your specific plan information during your search.

Log In >

Or search without logging in

- [Plans through your job or spouse's/partner's job >](#)
- [Plans purchased directly from Aetna or from healthcare.gov* >](#)
- [Aetna Medicare plans >](#)
- [Aetna Medicaid plans >](#)

*Also called individual coverage

+ Feedback

- Under **Or search without logging in**, select the **Plans through your job or spouse's/partner's job** link

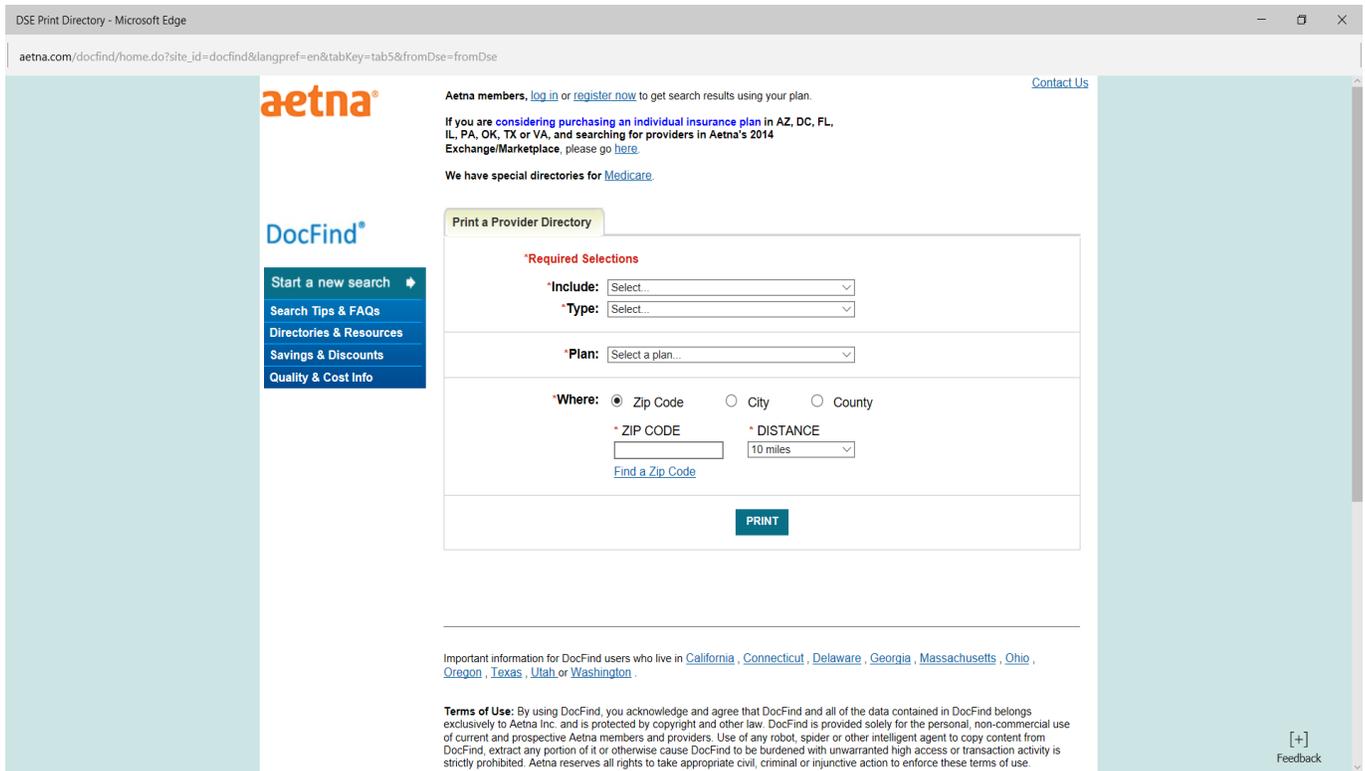
➤ You should be here:

The screenshot shows the Aetna website's directory page. At the top, there's a navigation bar with the Aetna logo and the title "Directory of health care professionals". Below this, there's a search bar with the prompt "Find a Doctor, Dentist, or Facility". To the left of the search bar, there's a red box that says "Want to print a provider directory? [Click here](#)". Below the search bar, there are three columns of links: "PROVIDER TYPES", "CONDITIONS", and "PROCEDURES". The "PROVIDER TYPES" column includes links like "Healthcare Professionals", "Doctors (Primary Care)", "Pediatrics", "Medical Specialist", "Medical Therapists", "Dentists (Primary Care)", "Dentists (Primary Care Mexico)", "Dental Specialists", "Natural Therapy Professionals", "All Medical Professionals", "All Dental Professionals", "Pharmacies", "Vision routine eyewear and exam", "Behavioral Health", "Behavioral Health Professionals", "Behavioral Health Televideo", "Employee Assistance Program Professionals", "Mental Health Facilities", and "Substance Abuse Facilities". The "CONDITIONS" column includes links like "Acid Reflux", "Acne", "Addiction", "Alcohol abuse", "Allergy Symptoms", "Alzheimer's Disease", "Angina", "Anxiety or Panic Disorder", "Arthritis", "Asthma", "Attention Deficit Disorder", "Autism Spectrum Disorders", and "More". The "PROCEDURES" column includes links like "Find a Flu Shot/Vaccine Provider", "Allergy Shots", "Artificial Insemination", "Back Care", "Bariatric Surgery", "Behavioral Therapy", "Biofeedback", "Biopsy", "Bone Density Scan", "Breast Care", "Cardiac Catheterization", "Cardiac Angioplasty", "Cardiac Stents", "Carpal Tunnel Release", "Colonoscopy", "Coronary Artery Bypass Graft", "CT Scan", "Cystoscopy", and "More".

At this point you will be able to customize your search, personalize your DocFind (in the upper left hand corner) and search for providers.

➤ Now select the [Click here](#) link in the “Want to print a provider directory?” red box

➤ You should be here:



At this point you can customize your search by clicking on the dropdown boxes

Include: Select provider type; for example primary care, medical specialists, hospitals, urgent care center, labs, imaging, etc.

Type: Refine search by specialty

Plan: Aetna Open Access® Plans – Aetna Choice® POS II (Open Access)

Where: Search by zip code or city and state

➤ Click **Print**

➤ Click Continue and a list of providers will be shown. Pop-ups must be allowed if blocked